

Customer Notification Letter

Subject: Lifecycle Maintenance: 0G-0399924B

Dear Customer

Gutor Electronic LLC is taking its responsibility as supplier of Uninterruptible Power Supply on the market very seriously and is committed to ensure that our customers and employees are kept up-to-date on issues that might affect or improve product, system or process operation.

With this letter we would like to notify you that below listed parts have been phased-out of the market and by this date not any more available for purchase. This is due to the fact, that certain subcomponents are no longer available from the supplier.

Partially impacted product lines or families	Notes
XXW, SDC	Gutor UPS & Chargers

Actual part ID	Replaced by	Part description
0G-0399924B	0M-9635CHGUTOR*	AP9635 NMC FOR GUTOR

*Additional mechanical components may be required for upgrade

We remain available for any question or queries.

Many thanks for your cooperation and best regards,

Sincerely,

Wettingen, 05.11.2020

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Gutor Global Quality Manager

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